Dial a Ride from k-forest

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Abstract

The *k-forest problem* is a common generalization of both the *k-MST* and the *dense-k-subgraph* problems. Formally, given a metric space on n vertices V, with m demand pairs $\subseteq V \times V$ and a "target" $k \leq m$, the goal is to find a minimum cost subgraph that connects *at least* k demand pairs. In this paper, we give an $O(\min\{\sqrt{n}, \sqrt{k}\})$-approximation algorithm for k-forest, improving on the previous best ratio of $O(\min\{n^{2/3}, \sqrt{m}\} \log n)$ by Segev and Segev [SS06].

We then apply our algorithm for k-forest to obtain approximation algorithms for several *Dial-a-Ride* problems. The basic Dial-a-Ride problem is the following: given an n point metric space with m objects each with its own source and destination, and a vehicle capable of carrying *at most* k objects at any time, find the minimum length tour that uses this vehicle to move each object from its source to destination. We want that the tour be *non-preemptive*: i.e., each object, once picked up at its source, is dropped only at its destination. We prove that an α-approximation algorithm for the k-forest problem implies an $O(\alpha \cdot \log^2 n)$-approximation algorithm for Dial-a-Ride. Using our results for k-forest, we get an $O(\min\{\sqrt{n}, \sqrt{k}\} \cdot \log^2 n)$-approximation algorithm for Dial-a-Ride. The only previous result known for Dial-a-Ride was an $O(\sqrt{k} \log n)$-approximation by Charikar and Raghavachari [CR98]; our results give a different proof of a similar approximation guarantee—in fact, when the vehicle capacity k is large, we give a slight improvement on their results. The reduction from Dial-a-Ride to the k-forest problem is fairly robust, and allows us to obtain approximation algorithms (with the same guarantee) for some interesting generalizations of Dial-a-Ride. This reduction is essential, as it is unclear how to extend the techniques of [CR98] to these generalizations.

We also consider the effect of *preemptions* in the Dial-a-Ride problem, and show that the real increase in tour length occurs between allowing one and zero preemptions per object: there is always a tour that preempts each object at most once, and has length $O(\log^2 n)$ times an optimal preemptive tour (that may preempt each object several times). On the other hand, there are instances of Dial-a-Ride [CR98] where the optimal non-preemptive tour has length $\Omega(n^{1/3})$ times an optimal preemptive tour.

1 Introduction

In the Steiner forest problem, we are given a set of vertex-pairs, and the goal is to find a forest such that each vertex pair lies in the same tree in the forest. This is a generalization of the Steiner tree problem, where all the pairs contain a common vertex called the root; both the tree and forest versions are well-understood fundamental problems in network design, and constant factor approximation algorithms are

known [RZ05, AKR91, GW92]. An important extension of the Steiner tree problem studied in the late 1990s was the k-MST problem, where one sought the least-cost tree that connected any k of the terminals: several approximations algorithms were given for the problem, culminating in the 2-approximation of Garg [Gar05]; the k-MST problem proved crucial in many subsequent developments in network design and vehicle routing [CGRT03, FHR03, BCK$^+$03, BBCM04]. One can analogously define the k-forest problem where one needs to connect *only k of the pairs* in some Steiner forest instance: surprisingly, very little is known about this problem, which was first studied formally only recently [HJ06, SS06]. In this paper, we give a simpler and improved approximation algorithm for the k-forest problem.

Moreover, just like the k-MST variant, the k-forest problem seems to be useful in applications to network design and vehicle routing. In the second half of the paper, we show a (somewhat surprising) reduction of a well-studied vehicle routing problem called the Dial-a-Ride problem to the k-forest problem. In the Dial-a-Ride problem, we are given a metric space with people having sources and destinations, and a bus of some capacity k; the goal is to find a route for this bus so that each person can be taken from her source to destination without exceeding the capacity of the bus at any point, such that the length of the bus route is minimized. We show how the results for the k-forest problem slightly improve upon existing results for the Dial-a-Ride problem; in fact, they give the first approximation algorithms for some generalizations of Dial-a-Ride which do not seem amenable to previous techniques.

1.1 The k-Forest Problem

Our starting point is the k-forest problem, which generalizes both the k-MST and the dense-k-subgraph problems.

Definition 1 (The k-Forest Problem) *Given an n-vertex metric space (V, d), and demands $\{s_i, t_i\}_{i=1}^m \subseteq V \times V$, find the least-cost subgraph that connects at least k demand-pairs.*

Note that the k-forest problem is a generalization of the (minimization version of the) well-studied dense-k-subgraph problem, for which nothing better than an $O(n^{1/3-\delta})$ approximation is known. The k-forest problem was first defined in [HJ06], and the first non-trivial approximation was given by Segev and Segev [SS06], who gave an algorithm with an approximation guarantee of $O(\min\{n^{2/3}, \sqrt{m}\} \log n)$. We improve the approximation guarantee of the k-forest problem to $O(\min\{\sqrt{n}, \sqrt{k}\})$; formally, we prove the following theorem in Section 2.

Theorem 2 (Approximating k-forest) *There is an $O(\min\{\sqrt{n} \cdot \frac{\log k}{\log n}, \sqrt{k}\})$-approximation algorithm for the k-forest problem. For the case when k is less than a polynomial in n, the approximation guarantee improves to $O(\min\{\sqrt{n}, \sqrt{k}\})$.*

Apart from giving an improved approximation guarantee, our algorithm for the k-forest problem is arguably simpler and more direct than that of [SS06] (which is based on Lagrangian relaxations for the problem, and combining solutions to this relaxation). Indeed, we give two algorithms, both reducing the k-forest problem to the k-MST problem in different ways and achieving different approximation guarantees—we then return the better of the two answers. The first algorithm (giving an approximation of $O(\sqrt{k})$) uses the k-MST algorithm to find good solutions on the sources and the sinks independently, and then uses the Erdős-Szekeres theorem on monotone subsequences to find a "good" subset of these sources and sinks to connect cheaply; details are given in Section 2.1. The second algorithm starts off with a single vertex as the initial solution, and uses the k-MST algorithm to repeatedly find a low-cost tree that satisfies a large number of demands which have one endpoint in the current solution and the other endpoint outside; this tree

is then used to greedily augment the current solution and proceed. Choosing the parameters (as described in Section 2.2) gives us an $O(\sqrt{n})$ approximation.

1.2 The Dial-a-Ride Problem

In this paper, we use the k-forest problem to give approximation algorithms for the following vehicle routing problem.

Definition 3 (The Dial-a-Ride Problem) *Given an n-vertex metric space (V, d), a starting vertex (or* root*) r, a set of m demands $\{(s_i, t_i)\}_{i=1}^m$, and a vehicle of capacity k, find a minimum length tour of the vehicle starting (and ending) at r that moves each object i from its source s_i to its destination t_i such that the vehicle carries at most k objects at any point on the tour.*

We say that an object is *preempted* if, after being picked up from its source, it can be left at some intermediate vertices before being delivered to its destination. In this paper, we will not allow this, and will mainly be concerned with the *non-preemptive* Dial-a-Ride problem.[1]

The approximability of the Dial-a-Ride problem is not very well understood: the previous best upper bound is an $O(\sqrt{k} \log n)$-approximation algorithm due to Charikar and Raghavachari [CR98], whereas the best lower bound that we are aware of is APX-hardness (from TSP, say). We establish the following (somewhat surprising) connection between the Dial-a-Ride and k-forest problems in Section 3.

Theorem 4 (Reducing Dial-a-Ride to k-forest) *Given an α-approximation algorithm for k-forest, there is an $O(\alpha \cdot \log^2 n)$-approximation algorithm for the Dial-a-Ride problem.*

In particular, combining Theorems 2 and 4 gives us an $O(\min\{\sqrt{k}, \sqrt{n}\} \cdot \log^2 n)$-approximation guarantee for Dial-a-Ride. Of course, improving the approximation guarantee for k-forest would improve the result for Dial-a-Ride as well.

Note that our results match the results of [CR98] up to a logarithmic term, and even give a slight improvement when the vehicle capacity $k \gg n$, the number of nodes. Much more interestingly, our algorithm for Dial-a-Ride easily extends to generalizations of the Dial-a-Ride problem. In particular, we consider a substantially more general vehicle routing problem where the vehicle has no *a priori* capacity, and instead the cost of traversing each edge e is an arbitrary non-decreasing function $c_e(l)$ of the number of objects l in the vehicle; setting $c_e(l)$ to the edge-length d_e when $l \leq k$, and $c_e(l) = \infty$ for $l > k$ gives us back the classical Dial-a-Ride setting. In Section 3.2, we show that this general *non-uniform Dial-a-Ride* problem admits an approximation guarantee that matches the best known for the classical Dial-a-Ride problem. Another extension we consider is the *weighted Dial-a-Ride* problem. In this, each object may have a different size, and total size of the items in the vehicle must be bounded by the vehicle capacity; this has been earlier studied as the *pickup and delivery* problem [SS95]. We show in Section 3.3 that this problem can be reduced to the (unweighted) Dial-a-Ride problem at the loss of only a constant factor in the approximation guarantee.

As an aside, we consider the effect of preemptions in the Dial-a-Ride problem (Section 4). It was shown in Charikar and Raghavachari [CR98] that the gap between the optimal preemptive and non-preemptive tours could be as large as $\Omega(n^{1/3})$. We show that the real difference arises between *zero* and *one* preemptions: allowing multiple preemptions does not give us much added power. In particular, we show in Section 16 that for any instance of the Dial-a-Ride problem, there is a tour that preempts each object *at most once* and

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[1]A note on the parameters: a feasible non-preemptive tour can be short-cut over vertices that do not participate in any demand, and we can assume that every vertex is an end point of some demand, and $n \leq 2m$. We may also assume, by preprocessing some demands, that $m \leq n^2 \cdot k$. However in general, the number of demands m and the vehicle capacity k may be much larger than the number of vertices n.

has length at most $O(\log^2 n)$ times an optimal preemptive tour (which may preempt each object an arbitrary number of times). Motivated by obtaining a better guarantee for Dial-a-Ride on the Euclidean plane, we also study the preemption gap in such instances. We show that even in this case, there are instances having a polynomial gap of $\tilde{\Omega}(n^{1/8})$ between optimal preemptive and non-preemptive tours.

1.3   Related Work

The k-forest problem: The k-forest problem is relatively new: it was defined by Hajiaghayi and Jain [HJ06]. An $\tilde{O}(k^{2/3})$-approximation algorithm for even the directed k-forest problem can be inferred from [CCyC$^+$98]. Recently, Segev and Segev [SS06] gave an $O(\min\{n^{2/3}, \sqrt{m}\} \log n)$ approximation algorithm for k-forest.

Dense k-subgraph: The k-*forest* problem is a generalization of the dense-k-subgraph problem [FPK01], as shown in [HJ06]. The best known approximation guarantee for the dense-k-subgraph problem is $O(n^{1/3-\delta})$ where $\delta > 0$ is some constant, due to Feige et al. [FPK01], and obtaining an improved guarantee has been a long standing open problem. Strictly speaking, Feige et al. [FPK01] study a potentially harder problem: the *maximization* version of dense-k-subgraph, where one wants to pick k vertices to maximize the number of edges in the induced graph. However, nothing better is known even for the *minimization* version of dense-k-subgraph (where one wants to pick the minimum number of vertices that induce k edges), which is a special case of k-forest. The k-forest problem is also a generalization of k-MST, for which a 2-approximation is known (Garg [Gar05]).

Dial-a-Ride: While the Dial-a-Ride problem has been studied extensively in the operations research literature, relatively little is known about its approximability. The currently best known approximation ratio for Dial-a-Ride is $O(\sqrt{k} \log n)$ due to Charikar and Raghavachari [CR98]. We note that their algorithm assumes instances with unweighted demands. Krumke et al. [KRW00] give a 3-approximation algorithm for the Dial-a-Ride problem on a *line metric*; in fact, their algorithm finds a non-preemptive tour that has length at most 3 times the preemptive lower bound. (Clearly, the cost of an optimal preemptive tour is at most that of an optimal non-preemptive tour.) A 2.5-approximation algorithm for *single source* version of Dial-a-Ride (also called the "capacitated vehicle routing" problem) was given by Haimovich and Kan [HK85]; again, their algorithm output a non-preemptive tour with length at most 2.5 times the preemptive lower bound. The $k = 1$ special case of Dial-a-Ride is also known as the *stacker-crane* problem, for which a 1.8-approximation is known [FHK78]. For the *preemptive* Dial-a-Ride problem, [CR98] gave the current-best $O(\log n)$ approximation algorithm, and Gørtz [rtz06] showed that it is hard to approximate this problem to better than $\Omega(\log^{1/4-\epsilon} n)$. Recall that no super-constant hardness results are known for the non-preemptive Dial-a-Ride problem.

2   The k-forest problem

In this section, we study the k-forest problem, and give an approximation guarantee of $O(\min\{\sqrt{n}, \sqrt{k}\})$. This result improves upon the previous best $O(n^{2/3} \log n)$-approximation guarantee [SS06] for this problem. The algorithm in Segev and Segev [SS06] is based on a Lagrangian relaxation for this problem, and suitably combining solutions to this relaxation. In contrast, our algorithm uses a more direct approach and is much simpler in description. Our approach is based on approximating the following "density" variant of k-forest.

Definition 5 (Minimum-ratio k-forest) *Given an n-vertex metric space (V, d), m pairs of vertices $\{s_i, t_i\}_{i=1}^m$, and a target k, find a tree T that connects* at most k *pairs, and minimizes the ratio of the length of T to the number of pairs connected in T.*[2]

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[2]Even if we relax the solution to be any forest, we may assume (by averaging) that the *optimal ratio* solution is a tree.

We present two different algorithms for *minimum-ratio k-forest*, obtaining approximation guarantees of $O(\sqrt{k})$ (Section 2.1) and $O(\sqrt{n})$ (Section 2.2); these are then combined to give the claimed result for the k-forest problem. Both our algorithms are based on subtle reductions to the k-MST problem, albeit in very different ways.

As is usual, when we say that our algorithm *guesses* a parameter in the following discussion, it means that the algorithm is run for each possible value of that parameter, and the best solution found over all the runs is returned. As long as only a constant number of parameters are being guessed and the number of possibilities for each of these parameters is polynomial, the algorithm is repeated only a polynomial number of times.

2.1   An $O(\sqrt{k})$ approximation algorithm

In this section, we give an $O(\sqrt{k})$ approximation algorithm for minimum ratio k-forest, which is based on a simple reduction to the k-MST problem. The basic intuition is to look at the solution S to minimum-ratio k-forest and consider an Euler tour of this tree S—a theorem of Erdős and Szekeres on increasing subsequences implies that there must be at least $\sqrt{|S|}$ sources which are visited in the same order as the corresponding sinks. We use this existence result to combine the source-sink pairs to create an instance of $\sqrt{|S|}$-MST from which we can obtain a good-ratio tree; the details follow.

Let S denote an optimal ratio tree, that covers q demands and has length B, and let D denote the largest distance between any demand pair that is covered in S (note $D \leq B$). We define a new metric l on the set $\{1, \cdots, m\}$ of demands as follows. The distance between demands i and j, $l_{i,j} = d(s_i, s_j) + d(t_i, t_j)$, where (V, d) is the original metric. The $O(\sqrt{k})$ approximation algorithm first guesses the number of demands q and the largest demand-pair distance D in the optimal tree S (there are at most m choices for each of q & D). The algorithm discards all demand pairs (s_i, t_i) such that $d(s_i, t_i) > D$ (all the pairs covered in the optimal solution S still remain). Then the algorithm runs the unrooted k-MST algorithm [Gar05] with target $\lfloor \sqrt{q} \rfloor$, in the metric l, to obtain a tree T on the demand pairs P. From T, we easily obtain trees T_1 (on all sources in P) and T_2 (on all sinks in P) in metric d such that $d(T_1) + d(T_2) = l(T)$. Finally the algorithm outputs the tree $T' = T_1 \cup T_2 \cup \{e\}$, where e is any edge joining a source in T_1 to its corresponding sink in T_2. Due to the pruning on demand pairs that have large distance, $d(e) \leq D$ and the length of T', $d(T') \leq l(T) + D \leq l(T) + B$.

We now argue that the cost of the solution T found by the k-MST algorithm $l(T) \leq 8B$. Consider the optimal ratio tree S (in metric d) that has q demands $\{(s_1, t_1), \cdots, (s_q, t_q)\}$, and let τ denote an Euler tour of S. Suppose that in a traversal of τ, the *sources* of demands in S are seen in the order $s_1, \cdots, s_q$. Then in the same traversal, the *sinks* of demands in S will be seen in the order $t_{\pi(1)}, \cdots, t_{\pi(q)}$, for some permutation π. The following fact is well known (see, e.g., [Ste95]).

Theorem 6 (Erdős and Szekeres) *Every permutation on $\{1, \cdots, q\}$ has either an increasing subsequence of length $\lfloor \sqrt{q} \rfloor$ or a decreasing subsequence of length $\lfloor \sqrt{q} \rfloor$.*

Using Theorem 6, we obtain a set M of $p = \lfloor \sqrt{q} \rfloor$ demands such that (1) the sources in M appear in increasing order in a traversal of the Euler tour τ, and (2) the sinks in M appear in increasing order in a traversal of either τ or τ^R (the reverse traversal of τ). Let $j_0 < j_1 < \cdots < j_{p-1}$ denote the demands in M in increasing order. From statement (1) above, $\sum_{i=0}^{p-1} d(s(j_i), s(j_{i+1})) \leq d(\tau)$, where the indices in the summation are modulo p. Similarly, statement (2) implies that $\sum_{i=0}^{p-1} d(t(j_i), t(j_{i+1})) \leq \max\{d(\tau), d(\tau^R)\} = d(\tau)$. Thus we obtain:

$$\sum_{i=0}^{p-1} [d(s(j_i), s(j_{i+1})) + d(t(j_i), t(j_{i+1}))] \leq 2d(\tau) \leq 4B$$

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But this sum is precisely the length of the tour $j_0, j_1, \cdots, j_{p-1}, j_0$ in metric l. In other words, there is a tree of length $4B$ in metric l, that contains $\lfloor \sqrt{q} \rfloor$ vertices. So, the cost of the solution T found by the k-MST approximation algorithm is at most $8B$.

Now the final solution T' has length at most $l(T) + B \leq 9B$, and ratio that at most $9\sqrt{q}\frac{B}{q} \leq 9\sqrt{k}\frac{B}{q}$. Thus we have an $O(\sqrt{k})$ approximation algorithm for minimum ratio k-forest.

2.2 An $O(\sqrt{n})$ approximation algorithm

In this section, we show an $O(\sqrt{n})$ approximation algorithm for the minimum ratio k-forest problem. The approach is again to reduce to the k-MST problem; the intuition is rather different: either we find a vertex v such that a large number of demand-pairs of the form $(v, *)$ can be satisfied using a small tree (the "high-degree" case); if no such vertex exists, we show that a repeated greedy procedure would cover most vertices without paying too much (and since we are in the "low-degree" case, covering most vertices implies covering most demands too). The details follow.

Let S denote an optimal solution to minimum ratio k-forest, and $q \leq k$ the number of demand pairs covered in S. We define the *degree* Δ of S to be the maximum number of demands (among those covered in S) that are incident at any vertex in S. The algorithm first guesses the following parameters of the optimal solution S: its length B (within a factor 2), the number of pairs covered q, the degree Δ, and the vertex $w \in S$ that has Δ demands incident at it. Although, there may be an exponential number of choices for the optimal length, a polynomial number of guesses within a binary-search suffice to get a B such that $B \leq d(S) \leq 2 \cdot B$. The algorithm then returns the better of the two procedures described below.

Procedure 1 (high-degree case): Since the degree of vertex w in the optimal solution S is Δ, there is tree rooted at w of length $d(S) \leq 2B$, that contains at least Δ demands having one end point at w. We assign a weight to each vertex u, equal to the number of demands that have one end point at this vertex u and the other end point at w. Then we run the k-MST algorithm [Gar05] with root w and a target weight of Δ. By the preceding argument, this problem has a feasible solution of length $2B$; so we obtain a solution H of length at most $4B$ (since the algorithm of [Gar05] is a 2-approximation). The ratio of solution H is thus at most $4B/\Delta = \frac{4q}{\Delta}\frac{B}{q}$.

Procedure 2 (low-degree case): Set $t = \frac{q}{2\Delta}$; note that $q \leq \frac{\Delta \cdot n}{2}$ and so $t \leq n/4$. We maintain a current tree T (initially just vertex w), which is updated in iterations as follows: shrink T to a supernode s, and run the k-MST algorithm with root s and a target of t new vertices. If the resulting s-tree has length at most $4B$, include this tree in the current tree T and continue. If the resulting s-tree has length more than $4B$, or if all the vertices have been included, the procedure ends. Since t new vertices are added in each iteration, the number of iterations is at most $\frac{n}{t}$; so the length of T is at most $\frac{4n}{t}B$. We now show that T contains at least $\frac{q}{2}$ demands. Consider the set $S \setminus T$ (recall, S is the optimal solution). It is clear that $|V(S) \setminus V(T)| < t$; otherwise the k-MST instance in the last iteration (with the current T) would have S as a feasible solution of length at most $2B$ (and hence would find one of length at most $4B$). So the number of demands covered in S that have at least one end point in $S \setminus T$ is at most $|V(S) \setminus V(T)| \cdot \Delta \leq t \cdot \Delta = q/2$ (as Δ is the degree of solution S). Thus there are at least $q/2$ demands *contained* in $S \cap T$, in particular in T. Thus T is a solution having ratio at most $\frac{4n}{t}B \cdot \frac{2}{q} = \frac{8n}{t}\frac{B}{q}$.

The better ratio solution among H and T from the two procedures has ratio at most $\min\{\frac{4q}{\Delta}, \frac{8n}{t}\} \cdot \frac{B}{q} = \min\{8t, \frac{8n}{t}\} \cdot \frac{B}{q} \leq 8\sqrt{n} \cdot \frac{B}{q} \leq 8\sqrt{n} \cdot \frac{d(S)}{q}$. So this algorithm is an $O(\sqrt{n})$ approximation to the minimum ratio k-forest problem.

2.3 Approximation algorithm for k-forest

Given the two algorithms for minimum ratio k-forest, we can use them in a standard greedy fashion (i.e., keep picking approximately minimum-ratio solutions until we obtain a forest connecting at least k pairs); the standard set cover analysis can be used to show an $O(\min\{\sqrt{n}, \sqrt{k}\} \cdot \log k)$-approximation guarantee for k-forest. A tighter analysis of the greedy algorithm (as done, e.g., in Charikar et al. [CCyC$^+$98]) can be used to remove the logarithmic terms and obtain the guarantee stated in Theorem 2.

3 Applications to Dial-a-Ride problems

In this section, we study applications of the k-forest problem to the Dial-a-Ride problem (Definition 3), and some generalizations. A natural solution-structure for Dial-a-Ride involves servicing demands in batches of at most k each, where a batch consisting of a set S of demands is served as follows: the vehicle starts out being empty, picks up each of the $|S| \le k$ objects from their sources, then drops off each object at its destination, and is again empty at the end. If we knew that the optimal solution has this structure, we could obtain a greedy framework for Dial-a-Ride by repeatedly finding the best 'batch' of k demands. However, the optimal solution may involve carrying almost k objects at every point in the tour, in which case it can not be decomposed to be of the above structure. In Theorem 7, we show that there is always a near optimal solution having this 'pick-drop in batches' structure. Building on Theorem 7, we obtain approximation algorithms for the classical Dial-a-Ride problem (Section 3.1), and two interesting extensions: non-uniform Dial-a-Ride (Section 3.2) and weighted Dial-a-Ride (Section 3.3).

Theorem 7 (Structure Theorem) *Given any instance of Dial-a-Ride, there exists a feasible tour τ satisfying the following conditions:*

1. *τ can be split into a set of segments $\{S_1, \cdots, S_t\}$ (i.e., $\tau = S_1 \cdot S_2 \cdots S_t$) where each segment S_i services a set O_i of at most k demands such that S_i is a path that first picks up each demand in O_i and then drops each of them.*

2. *The length of τ is at most $O(\log m)$ times the length of an optimal tour.*

Proof: Consider an optimal non-preemptive tour σ: let $c(\sigma)$ denote its length, and $|\sigma|$ denote the number of edge traversals in σ. Note that if in some visit to a vertex v in σ there is no pick-up or drop-off, then the tour can be short-cut over vertex v, and it still remains feasible. Further, due to triangle inequality, the length $c(\sigma)$ does not increase by this operation. So we may assume that each vertex visit in σ involves a pick-up or drop-off of some object. Since there is exactly one pick-up & drop-off for each object, we have $|\sigma| \le 2m + 1$. Define the *stretch* of a demand i to be the number of edge traversals in σ between the pick-up and drop-off of object i. The demands are partitioned as follows: for each $j = 1, \cdots, \lceil \log(2m) \rceil$, group G_j consists of all the demands whose stretch lie in the interval $[2^{j-1}, 2^j)$. We consider each group G_j separately.

Claim 8 *For each $j = 1, \cdots, \lceil \log(2m) \rceil$, there is a tour τ_j that serves all the demands in group G_j, satisfies condition 1 of Theorem 7, and has length at most $6 \cdot c(\sigma)$.*

Proof: Consider tour σ as a line $\mathcal{L}$, with every edge traversal in σ represented by a distinct edge in $\mathcal{L}$. Number the vertices in $\mathcal{L}$ from 0 to h, where $h = |\sigma|$ is the number of edge traversals in σ. Note that each vertex in V may be represented multiple times in $\mathcal{L}$. Each demand is associated with the numbers of the vertices (in $\mathcal{L}$) where it is picked up and dropped off.

Let $r = 2^{j-1}$, and partition G_j as follows: for $l = 1, \cdots, \lceil \frac{h}{r} \rceil$, set $O_{l,j}$ consists of all demands in G_j that are picked up at a vertex numbered between $(l-1)r$ and $lr - 1$. Since every demand in G_j has stretch in the interval $[r, 2r]$, every demand in $O_{l,j}$ is dropped off at a vertex numbered between lr and $(l+2)r - 1$. Note that $|O_{l,j}|$ equals the number of demands in G_j carried over edge $(lr - 1, lr)$ by tour σ, which is at most k. We define segment $S_{l,j}$ to start at vertex number $(l-1)r$ and traverse all edges in $\mathcal{L}$ until vertex number $(l+2)r - 1$ (servicing all demands in $O_{l,j}$ by first picking up each demand between vertices $(l-1)r$ & $lr - 1$; then dropping off each demand between vertices lr & $(l+2)r - 1$), and then return (with the vehicle being empty) to vertex lr. Clearly, the number of objects carried over any edge in $S_{l,j}$ is at most the number carried over the corresponding edge traversal in σ. Also, each edge in $\mathcal{L}$ participates in at most 3 segments $S_{l,j}$, and each edge is traversed at most twice in any segment. So the total length of all segments $S_{l,j}$ is at most $6 \cdot c(\sigma)$. We define tour τ_j to be the concatenation $S_{1,j} \cdots S_{\lceil h/r \rceil, j}$. It is clear that this tour satisfies condition 1 of Theorem 7.∎

Applying this claim to each group G_j, and concatenating the resulting tours, we obtain the tour τ satisfying condition 1 and having length at most $6 \log(2m) \cdot c(\sigma) = O(\log m) \cdot c(\sigma)$.∎

Remark: The ratio $O(\log m)$ in Theorem 7 is almost best possible. There are instances of Dial-a-Ride (even on an unweighted line), where every solution satisfying condition 1 of Theorem 7 has length at least $\Omega(\max\{\frac{\log m}{\log \log m}, \frac{k}{\log k}\})$ times the optimal non-preemptive tour. So, if we only use solutions of this structure, then it is not possible to obtain an approximation factor (just in terms of capacity k) for Dial-a-Ride that is better than $\Omega(k/\log k)$. The solutions found by the algorithm for Dial-a-Ride in [CR98] also satisfy condition 1 of Theorem 7. It is interesting to note that when the underlying metric is a hierarchically well-separated tree, [CR98] obtain a solution of such structure having length $O(\sqrt{k})$ times the optimum, whereas there is a lower bound of $\Omega(\frac{k}{\log k})$ even for the simple case of an unweighted line.

3.1 Classical Dial-a-Ride

Theorem 7 suggests a greedy strategy for Dial-a-Ride, based on repeatedly finding the best batch of k demands to service. This greedy subproblem turns out to be the minimum ratio k-forest problem (Definition 5), for which we already have an approximation algorithm. The next theorem sets up the reduction from k-forest to Dial-a-Ride.

Theorem 9 (Reducing Dial-a-Ride to minimum ratio k-forest) *A ρ-approximation algorithm for minimum ratio k-forest implies an $O(\rho \log^2 m)$-approximation algorithm for Dial-a-Ride.*

Proof: The algorithm for Dial-a-Ride is as follows.

1. $\mathcal{C} = \phi$.

2. Until there are no uncovered demands, do:

    (a) Solve the minimum ratio k-forest problem, to obtain a tree C covering $k_C \leq k$ new demands.

    (b) Set $\mathcal{C} \leftarrow \mathcal{C} \cup C$.

3. For each tree $C \in \mathcal{C}$, obtain an Euler tour on C to locally service all demands (pick up all k_C objects in the first traversal, and drop them all in the second traversal). Then use a 1.5-approximate TSP tour on the sources, to connect all the local tours, and obtain a feasible non-preemptive tour.

Consider the tour τ and its segments as in Theorem 7. If the number of uncovered demands in some iteration is m', one of the segments in τ is a solution to the minimum ratio k-forest problem of value at most $\frac{d(\tau)}{m'}$. Since we have a ρ-approximation algorithm for this problem, we would find a segment of ratio

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at most $O(\rho) \cdot \frac{d(\tau)}{m'}$. Now a standard set cover type argument shows that the total length of trees in $\mathcal{C}$ is at most $O(\rho \log m) \cdot d(\tau) \leq O(\rho \log^2 m) \cdot OPT$, where OPT is the optimal value of the Dial-a-Ride instance. Further, the TSP tour on all sources is a lower bound on OPT, and we use a 1.5-approximate solution [Chr77]. So the final non-preemptive tour output in step 5 above has length at most $O(\rho \log^2 m) \cdot OPT$.∎

This theorem is in fact stronger than Theorem 4 claimed earlier: it is easy to see that any approximation algorithm for k-forest implies an algorithm with the same guarantee for minimum ratio k-forest. Note that, m and k may be super-polynomial in n. However, we show in Section 3.3 that with the loss of a constant factor, even the weighted Dial-a-Ride problem can be reduced to classical Dial-a-Ride where the number of demands $m \leq n^4$. Based on this and Theorem 9, a ρ approximation algorithm for minimum ratio k-forest actually implies an $O(\rho \log^2 n)$ approximation algorithm for Dial-a-Ride. Using the approximation algorithm for minimum ratio k-forest (Section 2), we obtain an $O(\min\{\sqrt{n}, \sqrt{k}\} \cdot \log^2 n)$ approximation algorithm for the Dial-a-Ride problem.

Remark: If we use the $O(\sqrt{k})$ approximation for k-forest, the resulting non-preemptive tour is in fact feasible even for a $\sqrt{k}$ capacity vehicle! As noted in [CR98], this property is also true of their algorithm, which is based on an entirely different approach.

3.2   Non-uniform Dial-a-Ride

The greedy framework for Dial-a-Ride described above is actually more generally applicable than to just the classical Dial-a-Ride problem. In this section, we consider the Dial-a-Ride problem under a substantially more general class of cost functions, and show how the k-forest problem can be used to obtain an approximation algorithm for this generalization as well. In fact, the approximation guarantee we obtain by this approach matches the best known for the classical Dial-a-Ride problem. Our framework for Dial-a-Ride is well suited for such a generalization since it is a 'primal' approach, based on directly approximating a near-optimal solution; this approach is not too sensitive to the cost function. On the other hand, the algorithm in [CR98] is a 'dual' approach, based on obtaining a good lower bound, which depends heavily on the cost function. Thus it is unclear whether their techniques can be extended to handle such a generalization.

Definition 10 (Non-uniform Dial-a-Ride) *Given an n vertex undirected graph $G = (V, E)$, a root vertex r, a set of m demands $\{(s_i, t_i)\}_{i=1}^{m}$, and a non-decreasing cost function $c_e : \{0, 1, \cdots, m\} \to \mathbb{R}^+$ on each edge $e \in E$ (where $c_e(l)$ is the cost incurred by the vehicle in traversing edge e while carrying l objects), find a non-preemptive tour (starting & ending at r) of minimum total cost that moves each object i from s_i to t_i.*

Note that the classical Dial-a-Ride problem is a special case when the edge costs are given by: $c_e(l) = d_e$ if $l \leq k$ & $c_e(l) = \infty$ otherwise, where d_e is the edge length in the underlying metric. We may assume (without loss in generality) that for any fixed value $l \in [0, m]$, the edge costs $c_e(l)$ induce a metric on V. Similar to Theorem 7, we have a near optimal solution with a 'batch' structure for the non-uniform Dial-a-Ride problem as well, which implies the algorithm in Theorem 12. The proof of the following corollary is almost identical to that of Theorem 7, and is omitted.

Corollary 11 (Non-uniform Structure Theorem) *Given any instance of non-uniform Dial-a-Ride, there exists a feasible tour τ satisfying the following conditions:*

  1. *τ can be split into a set of segments $\{S_1, \cdots, S_t\}$ (i.e., $\tau = S_1 \cdot S_2 \cdots S_t$) where each segment S_i services a set O_i of demands such that S_i is a path that first picks up each demand in O_i and then drops each of them.*

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2. The cost of τ is at most $O(\log m)$ times the cost of an optimal tour.

Theorem 12 (Approximating non-uniform Dial-a-Ride) *A ρ-approximation algorithm for minimum ratio k-forest implies an $O(\rho \log^2 m)$-approximation algorithm for non-uniform Dial-a-Ride. In particular, there is an $O(\sqrt{n} \log^2 m)$-approximation algorithm.*

Proof: Corollary 11 again suggests a greedy algorithm for non-uniform Dial-a-Ride based on the following *greedy subproblem*: find a set T of uncovered demands and a path τ_0 that first picks up each object in T and then drops off each of them, such that the ratio of the cost of τ_0 to $|T|$ is minimized. However, unlike in the classical Dial-a-Ride problem, in this case the cost of path τ_0 does not come from a single metric. Nevertheless, the minimum ratio k-forest problem can be used to solve this subproblem as follows.

1. For every $k = 1, \cdots, m$:

    (a) Define length function $d_e^{(k)} = c_e(k)$ on the edges.
    (b) Solve the minimum ratio k-forest problem on metric $(V, d^{(k)})$ with target k, to obtain tree T'_k covering $n_k \leq k$ demands.
    (c) Obtain an Euler tour T_k of T'_k that services these n_k demands, by picking up all demands in one traversal and then dropping them all in a second traversal.

2. Return the tour T_k having the smallest ratio $\frac{c(T_k)}{n_k}$ (over all $1 \leq k \leq m$).

Assuming a ρ-approximation algorithm for minimum ratio k-forest (for all values of k), we now show that the above algorithm obtains a 16ρ-approximate solution to the greedy subproblem. The cost of tour T_k in step 3 is $c(T_k) \leq 4 \cdot d^{(k)}(T'_k)$, since T_k involves traversing a tour on tree T'_k twice and the vehicle carries at most $n_k \leq k$ objects at every point in T_k. So the ratio of tour T_k is $\frac{c(T_k)}{n_k} \leq 4\frac{d^{(k)}(T'_k)}{n_k} = 4 \cdot \text{ratio}(T'_k)$. Let τ denote the optimal path for the greedy subproblem, T the set of demands that it services, and $t = |T|$. Let T_1 denote the last $\frac{3}{4}t$ demands that are picked up, and T_2 denote the first $\frac{3}{4}t$ demands that are dropped off. It is clear that $T' = T_1 \cap T_2$ has at least $t/2$ demands; let $T'' \subset T'$ be any subset with $|T''| = t/4$. Let τ' denote the portion of τ between the $\frac{t}{4}$-th pick up and the $\frac{3t}{4}$-th drop off. Note that when path τ is traversed, there are at least $\frac{t}{4}$ objects in the vehicle while traversing each edge in τ'. So the cost of τ, $c(\tau) \geq \sum_{e \in \tau'} c_e(t/4)$. Since τ' contains the end points of all demands in $T' \supset T''$, it is a feasible solution (covering the demands T'') to minimum ratio k-forest with target $k = t/4$ in the metric $d^{(t/4)}$, having ratio $(\sum_{e \in \tau'} c_e(t/4))/\frac{t}{4} \leq \frac{4c(\tau)}{t}$. So the ratio of tour $T_{t/4}$ (obtained from the ρ-approximate tree $T'_{t/4}$) is at most $4 \cdot \text{ratio}(T'_k) \leq 4\rho\frac{4c(\tau)}{t} = 16\rho\frac{c(\tau)}{t}$. Thus we have a 16ρ-approximation algorithm for the greedy subproblem.

Based on Corollary 11, it can now be shown (as in Theorem 9) that a ρ'-approximation algorithm for the greedy subproblem implies an $O(\rho' \cdot \log^2 m)$-approximation algorithm for non-uniform Dial-a-Ride. Using the above 16ρ-approximation for the greedy subproblem, we have the theorem. ∎

3.3 Weighted Dial-a-Ride

So far we worked with the unweighted version of Dial-a-Ride, where each object has the same weight. In this section, we extend our greedy framework for Dial-a-Ride to the case when objects have different sizes, and the total size of objects in the vehicle must be bounded by the vehicle capacity. Here we only extend the classical Dial-a-Ride problem and not the generalization of Section 3.2. The problem studied in this section has been studied earlier as the *pickup and delivery* problem [SS95].

Definition 13 (Weighted Dial-a-Ride) *Given a vehicle of capacity $Q \in \mathbb{N}$, an n-vertex metric space (V, d), a root vertex r, and a set of m objects $\{(s_i, t_i, w_i)\}_{i=1}^m$ (with object i having source s_i, destination t_i & an*

integer size $1 \leq w_i \leq Q$), find a minimum length (non-preemptive) tour of the vehicle starting (and ending) at r that moves each object i from its source to its destination such that the total size of objects carried by the vehicle is at most Q at any point on the tour.

The classical Dial-a-Ride problem is a special case when $w_i = 1$ for all demands and the vehicle capacity $Q = k$. The following are two lower bounds for weighted Dial-a-Ride: a TSP tour on the set of all sources & destinations (Steiner lower bound); and $\sum_{i=1}^{m} \frac{w_i \cdot d(s_i, t_i)}{Q}$ (flow lower bound). In fact, as can be seen easily, these two lower bounds are valid even for the preemptive version of weighted Dial-a-Ride; so they are termed *preemptive lower bounds*.

The main result of this section (Theorem 15) reduces weighted Dial-a-Ride to the classical Dial-a-Ride problem with the additional property that the number of demands (m) is small (polynomial in the number of vertices n). This shows that in order to approximate weighted Dial-a-Ride, it suffices to consider instances of the classical Dial-a-Ride problem with a small number of demands. The next lemma shows that even if the vehicle is allowed to split each object over multiple deliveries, the resulting tour is *not* much shorter than the tour where each object is required to be served in a single delivery (as is the case in weighted Dial-a-Ride). This lemma is the main ingredient in the proof of Theorem 15. In the following, for any instance of weighted Dial-a-Ride, we define the *unweighted instance* corresponding to it as a classical Dial-a-Ride instance with vehicle capacity Q, and w_i (unweighted) demands each having source s_i and destination t_i (for each $1 \leq i \leq m$).

Lemma 14 *Given any instance $\mathcal{I}$ of weighted Dial-a-Ride, and a solution τ to the unweighted instance corresponding to $\mathcal{I}$, there is a polynomial time computable solution to $\mathcal{I}$ having length at most $O(1) \cdot d(\tau)$.*

Proof: Let $\mathcal{J}$ denote the unweighted instance corresponding to $\mathcal{I}$. Define line $\mathscr{L}$ as in the proof of Theorem 7 by traversing τ from r: for every edge traversal in τ, add a new edge of the same length at the end of $\mathscr{L}$. For each unweighted object in $\mathcal{J}$ corresponding to demand i in $\mathcal{I}$, there is a segment in τ (correspondingly in $\mathscr{L}$) where it is moved from s_i to t_i. So each demand $i \in \mathcal{I}$ corresponds to w_i segments in τ (each being a path from s_i to t_i). For each demand i in $\mathcal{I}$, we assign i to one of its w_i segments picked uniformly at random: call this segment l_i. For an edge $e \in \mathscr{L}$, let $N_e = \sum_{i:e \in l_i} w_i$ denote the random variable which equals the *total weight* of demands whose assigned segments contain e. Note that the expected value of N_e is exactly the number of unweighted objects carried by τ when traversing the edge corresponding to e. Since τ is a feasible tour for $\mathcal{J}$, $E[N_e] \leq Q$ for all $e \in \mathscr{L}$.

Consider a random instance $\mathcal{R}$ of Dial-a-Ride on line $\mathscr{L}$ with vehicle capacity Q and demands as follows: for each demand i in $\mathcal{I}$, an object of weight w_i is to be moved along segment l_i (chosen randomly as above). Clearly, any feasible tour for $\mathcal{R}$ corresponds to a feasible tour for $\mathcal{I}$ of the same length. Note that the flow lower bound for instance $\mathcal{R}$ is $F = \sum_{e \in \mathscr{L}} d_e \lceil \frac{N_e}{Q} \rceil$, and the Steiner lower bound is $\sum_{e \in \mathscr{L}} d_e = d(\tau)$. Using linearity of expectation, $E[F] \leq \sum_{e \in \mathscr{L}} d_e (\frac{E[N_e]}{Q} + 1) \leq 2 \cdot d(\tau)$. Let R^* denote the instance (on line $\mathscr{L}$) obtained by assigning each demand i in $\mathcal{I}$ to its shortest length segment (among the w_i segments corresponding to it). Clearly this assignment minimizes the flow lower bound (over all assignments of demands to segments). So R^* has flow bound $\leq E[F] \leq 2 \cdot d(\tau)$, and Steiner lower bound $d(\tau)$.

Finally, we note that the 3-approximation algorithm for Dial-a-Ride on a line [KRW00] extends to a constant factor approximation algorithm for the case with weighted demands as well (this can be seen directly from [KRW00]). Additionally, this approximation guarantee is relative to the preemptive lower bounds. Thus, using this algorithm on R^*, we obtain a feasible solution to $\mathcal{I}$ of length at most $O(1) \cdot d(\tau)$. ∎

Theorem 15 (Weighted Dial-a-Ride to unweighted) *Suppose there is a ρ-approximation algorithm for instances of classical Dial-a-Ride with at most $O(n^4)$ demands. Then there is an $O(\rho)$-approximation algorithm for weighted Dial-a-Ride (with any number of demands). In particular, there is an $O(\sqrt{n}\log^2 n)$ approximation for weighted Dial-a-Ride.*

Proof: Let $\mathcal{I}$ denote an instance of weighted Dial-a-Ride with objects $\{(w_i, s_i, t_i) : 1 \le i \le m\}$, and τ^* an optimal tour for $\mathcal{I}$. Let $\mathcal{P} = \{(s_1, t_1), \cdots, (s_l, t_l)\}$ be the distinct pairs of vertices that have some demand between them, and let T_i denote the total size of *all* objects having source s_i and destination t_i. Note that $l \le n(n-1)$. Let $\mathcal{P}_{high} = \{i \in \mathcal{P} : T_i \ge \frac{Q}{2}\}$, $\mathcal{P}_{low} = \{i \in \mathcal{P} : T_i \le \frac{Q}{l}\}$, and $\mathcal{P}' = \mathcal{P} \setminus (\mathcal{P}_{high} \cup \mathcal{P}_{low})$. We now show how to separately service objects in $\mathcal{P}_{low}$, $\mathcal{P}_{high}$ and $\mathcal{P}'$.

   Servicing $\mathcal{P}_{low}$: The total size in $\mathcal{P}_{low}$ is at most Q; so we can service all these pairs by traversing a single 1.5-approximate tour [Chr77] on the sources and destinations. Note that the length of this tour is at most 1.5 times the Steiner lower bound, hence at most $1.5 \cdot d(\tau^*)$.

   Servicing $\mathcal{P}_{high}$: Let C be a 1.5-approximate minimum tour on all the sources. The pairs in $\mathcal{P}_{high}$ are serviced by a tour τ_1 as follows. Traverse along C, and when a source s_i in $\mathcal{P}_{high}$ is visited, traverse the direct edge to the corresponding destination t_i and back, as few times as possible so as to move all the objects between s_i and t_i, as described next. Note that every object to be moved between s_i and t_i has size (the original w_i size) at most Q, and the total size of such objects $T_i \ge Q/2$. So these objects can be partitioned such that the size of each part (except possibly the last) is in the interval $[\frac{Q}{2}, Q]$. So the number of times edge (s_i, t_i) is traversed to service the demands between them is at most $2\lceil \frac{2T_i}{Q} \rceil \le 2(\frac{2T_i}{Q} + 1) \le 8\frac{T_i}{Q}$. Now, the length of tour τ_1 is at most $d(C) + \sum_{(s_i,t_i) \in \mathcal{P}_{high}} 8d(s_i, t_i)\frac{T_i}{Q} \le d(C) + 8\sum_{i=1}^{m} \frac{w_i \cdot d(s_i, t_i)}{Q}$. Note that $d(C)$ is at most 1.5 times the minimum tour on all sources (Steiner lower bound), and the second term above is the flow lower bound. So tour τ_1 has length at most $O(1)$ times the preemptive lower bounds for $\mathcal{I}$, which is at most $O(1) \cdot d(\tau^*)$.

   Servicing $\mathcal{P}'$: We know that the total size T_i of each pair i in $\mathcal{P}'$ lies in the interval $(Q/l, Q/2)$. Let $\mathcal{I}'$ denote the instance of weighted Dial-a-Ride with demands $\{(s_i, t_i, T_i) : i \in \mathcal{P}'\}$ and vehicle capacity Q; note that the number of demands in $\mathcal{I}'$ is at most l. The tour τ^* restricted to the objects corresponding to pairs in $\mathcal{P}'$ is a feasible solution to the *unweighted instance* corresponding to $\mathcal{I}'$ (but it may not feasible for $\mathcal{I}'$ itself). However Lemma 14 implies that the optimal value of $\mathcal{I}'$, $opt(\mathcal{I}) \le O(1) \cdot d(\tau^*)$.

   Next we reduce instance $\mathcal{I}'$ to an instance $\mathcal{J}$ of weighted Dial-a-Ride satisfying the following conditions: **(i)** $\mathcal{J}$ has at most l demands, **(ii)** each object in $\mathcal{I}$ has size at most $2l$, **(iii)** any feasible solution to $\mathcal{J}$ is feasible for $\mathcal{I}'$, and **(iv)** the optimal value $opt(\mathcal{J}) \le O(1) \cdot opt(\mathcal{I}')$. If $Q \le 2l$, $\mathcal{J} = \mathcal{I}'$ itself satisfies the required conditions. Suppose $Q \ge 2l$, then define $p = \lfloor \frac{Q}{l} \rfloor$; note that $Q \ge l \cdot p \ge Q - l \ge \frac{Q}{2}$. Round up each size T_i to the smallest integral multiple T_i' of p, and round down the capacity Q to $Q' = l \cdot p$. Since each size $T_i \in (\frac{Q}{l}, \frac{Q}{2})$, all sizes $T_i' \in \{p, 2p, \cdots, lp\}$. Now let $\mathcal{I}''$ denote the weighted Dial-a-Ride instance with demands $\{(s_i, t_i, T_i') : i \in \mathcal{P}'\}$ and vehicle capacity $Q' = lp$. One can obtain a feasible solution for $\mathcal{I}''$ from any feasible solution σ for $\mathcal{I}'$ by traversing σ a constant number of times: this follows from $Q' \ge \frac{Q}{2}$ and $T_i' \le \max\{2T_i, Q'\}$.[3] So the optimal value of $\mathcal{I}''$ is at most $O(1) \cdot opt(\mathcal{I}')$. Now note that all sizes and the vehicle capacity in $\mathcal{I}''$ are multiples of p; scaling down each of these quantities by p, we get an instance $\mathcal{J}$ *equivalent* to $\mathcal{I}''$ where the vehicle capacity is l (and every demand size is at most l). This instance $\mathcal{J}$ satisfies all the four conditions claimed above.

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[3]In particular, consider simulating a traversal along σ of a capacity Q vehicle (T_0) by 8 capacity Q' vehicles $T_1', \cdots, T_8'$, each running in parallel along σ. Whenever vehicle T_0 picks-up an object i, one of the vehicles $\{T_g'\}_{g=1}^{8}$ picks-up i: if $w_i \le \frac{Q}{4}$, any vehicle $\{T_g'\}_{g=1}^{4}$ that has free capacity picks-up i; if $w_i > \frac{Q}{4}$, any vehicle $\{T_g'\}_{g=5}^{8}$ that is empty picks-up i. It is easy to see that if at some point none of the vehicles $\{T_g'\}_{g=1}^{8}$ picks-up an object, there must be a capacity violation in T_0.

Now observe that the instance $\mathcal{J}$ can be solved using ρ-approximation algorithm assumed in the theorem. Since $\mathcal{J}$ has at most l demands (each of size $\leq 2l$), the unweighted instance corresponding to $\mathcal{J}$ has at most $2l^2 \leq 2n^4$ demands. Thus, this unweighted instance can be solved using the ρ-approximation algorithm for such instances, assumed in the theorem. Then using the algorithm in Lemma 14, we obtain a solution to $\mathcal{J}$, of length at most $O(\rho) \cdot opt(\mathcal{J}) \leq O(\rho) \cdot opt(\mathcal{I}') \leq O(\rho) \cdot d(\tau^*)$. Since any feasible solution to $\mathcal{J}$ corresponds to one for $\mathcal{I}'$, we have a tour servicing $\mathcal{P}'$ of length at most $O(\rho) \cdot d(\tau^*)$.

Finally, combining the tours servicing $\mathcal{P}_{low}$, $\mathcal{P}_{high}$ & $\mathcal{P}'$, we obtain a feasible tour for $\mathcal{I}$ having length $O(\rho) \cdot d(\tau^*)$, which gives us the desired approximation algorithm. ∎

Theorem 15 also justifies the assumption $\log m = O(\log n)$ made at the end of Section 3. This is important because in general m may be super-polynomial in n.

4 The Effect of Preemptions

In this section, we study the effect of the number of preemptions in the Dial-a-Ride problem. We mentioned two versions of the Dial-a-Ride problem (Definition 3): in the preemptive version, an object may be preempted any number of times, and in the non-preemptive version objects are not allowed to be preempted even once. Clearly the preemptive version is least restrictive and the non-preemptive version is most restrictive. One may consider other versions of the Dial-a-Ride problem, where there is a specified upper bound P on the number of times an object can be preempted. Note that the case $P = 0$ is the non-preemptive version, and the case $P = n$ is the preemptive version. We show that for any instance of the Dial-a-Ride problem, there is a tour that preempts each object at most once (i.e., $P = 1$) and has length at most $O(\log^2 n)$ times an optimal preemptive tour (i.e., $P = n$). This implies that the real gap between preemptive and non-preemptive tours is between zero and one preemption per object. A tour that preempts each object at most once is called a *1-preemptive tour*.

Theorem 16 (Many preemptions to one preemption) *Given any instance of the Dial-a-Ride problem, there is a 1-preemptive tour of length at most $O(\log^2 n) \cdot OPT_{pmt}$, where OPT_{pmt} is the length of an optimal preemptive tour. Such a tour can be found in randomized polynomial time.*

Proof: Using the results on probabilistic tree embedding [FRT03], we may assume that the given metric is a *hierarchically well-separated* tree T. This only increases the expected length of the optimal solution by a factor of $O(\log n)$. Further, tree T has $O(\log \frac{d_{max}}{d_{min}})$ levels, where d_{max} and d_{min} denote the maximum and minimum distances in the original metric. We first observe that using standard scaling arguments, it suffices to assume that $\frac{d_{max}}{d_{min}}$ is polynomial in n. Without loss of generality, any preemptive tour involves at most $2m \cdot n$ edge traversals: each object is picked or dropped at most $2n$ times (once at each vertex), and every visit to a vertex involves picking or dropping at least one object (otherwise the tour can be shortcut over this vertex at no increase in length). By retaining only vertices within distance $OPT_{pmt}/2$ from the root r, we preserve the optimal preemptive tour and ensure that $d_{max} \leq OPT_{pmt}$. Now consider modifying the original metric by setting all edges of length smaller than $OPT_{pmt}/2mn^3$ to length 0; the new distances are shortest paths under the modified edge lengths. So any pairwise distance decreases by at most $\frac{OPT_{pmt}}{2mn^2}$. Clearly the length of the optimal preemptive tour only decreases under this modification. Since there are at most $2mn$ edge traversals in any preemptive tour, the increase in tour length in going from the new metric to the original metric is at most $2mn \cdot \frac{OPT_{pmt}}{2mn^2} \leq \frac{OPT_{pmt}}{n}$. Thus at the loss of a constant factor, we may assume that $d_{max}/d_{min} \leq 2mn^3$. Further, the reduction in Theorem 14 also holds for preemptive Dial-a-Ride; so we may assume (at the loss of an additional constant factor) that the number of demands $m \leq O(n^4)$. So we have $d_{max}/d_{min} \leq O(n^7)$ and hence tree T has $O(\log n)$ levels.

The tree T resulting from the probabilistic embedding has several Steiner vertices that are not present in the original metric; so the tour that we find on T may actually preempt objects at Steiner vertices, in which case it is not feasible in the original metric. However as shown by Gupta [Gup01], these Steiner vertices can be simulated by vertices in the original metric (at the loss of a constant factor). Based on the preceding observations, we assume that the metric is a tree T on the original vertex set having $l = O(\log n)$ levels, such that the expected length of the optimal preemptive tour is $O(\log n) \cdot OPT_{pmt}$.

We now partition the demands in T into l sets with D_i (for $i = 1, \cdots, l$) consisting of all demands having their least common ancestor (lca) in level i. We service each D_i separately using a tour of length $O(OPT_{pmt})$. Then concatenating the tours for each level i, we obtain the theorem.

Servicing D_i: For each vertex v at level i in T, let L_v denote the demands in D_i that have v as their lca. Consider an optimal *preemptive* tour that services the demands D_i. Since the subtrees under any two different level i vertices are disjoint and there is no demand in D_i across such subtrees, we may assume that this optimal tour is a concatenation of disjoint preemptive tours servicing each L_v separately. If $OPT_{pmt}(v)$ denotes the length of an optimal preemptive tour servicing L_v with v as the starting vertex, $\sum_v OPT_{pmt}(v) \leq OPT_{pmt}$.

Now consider an optimal preemptive tour τ_v servicing L_v. Since the $s_j - t_j$ path of each demand $j \in L_v$ crosses vertex v, at some point in tour τ_v the vehicle is at v with object j in it. Consider the tour σ_v obtained by modifying τ_v so that it drops each object j at v when the vehicle is at v with object j in it. Clearly $d(\sigma_v) = d(\tau_v) = OPT_{pmt}(v)$. Note that σ_v is a feasible preemptive tour for the *single source Dial-a-Ride* problem with sink v and all sources in L_v. Thus the algorithm of [HK85] gives a non-preemptive tour σ'_v that moves all objects in L_v from their sources to v, having length at most $2.5d(\sigma_v) = 2.5OPT_{pmt}(v)$. Similarly, we can obtain a non-preemptive tour σ''_v that moves all objects in L_v from v to their destinations, having length at most $2.5OPT_{pmt}(v)$. Now $\sigma'_v \cdot \sigma''_v$ is a 1-preemptive tour servicing L_v of length at most $5 \cdot OPT_{pmt}(v)$.

We now run a DFS on T to visit all vertices in level i, and use the algorithm described above for servicing demands L_v when v is visited in the DFS. This results in a tour servicing D_i, having length at most $2d(T) + 5 \sum_v OPT_{pmt}(v)$. Here $2d(T)$ is the Steiner lower bound, and $\sum_v OPT_{pmt}(v) \leq OPT_{pmt}$. Thus the tour servicing D_i has length at most $6 \cdot OPT_{pmt}$.

Finally concatenating the tours for each level $i = 1, \cdots, l$, we obtain a 1-preemptive tour on T of length $O(\log n) \cdot OPT_{pmt}$, which translates to a 1-preemptive tour on the original metric having length $O(\log^2 n) \cdot OPT_{pmt}$. ∎

Motivated by obtaining an improved approximation for Dial-a-Ride on the Euclidean plane, we next consider the worst case gap between an optimal non-preemptive tour and the preemptive lower bounds. As mentioned earlier, [CR98] showed that there are instances of Dial-a-Ride where the ratio of the optimal non-preemptive tour to the optimal preemptive tour is $\Omega(n^{1/3})$. However, the metric involved in this example was the uniform metric on n points, which can not be embedded in the Euclidean plane. The following theorem shows that even in this special case, there can be a polynomial gap between non-preemptive and preemptive tours, and implies that just preemptive lower bounds do not suffice to obtain a poly-logarithmic approximation guarantee.

Theorem 17 (Preemption gap in Euclidean plane) *There are instances of Dial-a-Ride on the Euclidean plane where the optimal non-preemptive tour has length $\Omega(\frac{n^{1/8}}{\log^3 n})$ times the optimal preemptive tour.*

Proof: Consider a square of side 1 in the Euclidean plane, in which a set of n demand pairs are distributed uniformly at random (each demand point is generated independently and is distributed uniformly at random

in the square). The vehicle capacity is set to $k = \sqrt{n}$. Let $\mathcal{R}$ denote a random instance of Dial-a-Ride obtained as above. We show that in this case, the optimal non-preemptive tour has length $\tilde{\Omega}(n^{1/8})$ with high probability. We first show the following claim.

Claim 18 *The minimum length of a tree containing k pairs in $\mathcal{R}$ is $\Omega(\frac{n^{1/8}}{\log n})$, w.h.p.*

Proof: Take any set S of $k = \sqrt{n}$ demand pairs. Note that the number of such sets S is $\binom{n}{k}$. This set S has $2k$ points each of them generated uniformly at random. It is known that there are p^{p-2} different labeled trees on p vertices (see e.g. [vLW92], Ch.2). The term *labeled* emphasizes that we are not identifying isomorphic graphs, i.e., two trees are counted as the same if and only if exactly the same pairs of vertices are adjacent. Thus there are at most $(2k)^{2k-2}$ such trees just on set S. Consider any tree T among these trees and root it at the source point with minimum label. Here we assume that T has been generated using the "Principle of Deferred Decisions", i.e., nodes will be generated one by one according to some breadth-first ordering of T. We say that an edge is *short* if its length is at most $\frac{c}{\alpha k}$ (c and $\alpha \in (0, \frac{1}{2})$ will be fixed later).

If T has length at most c, it is clear that at most an α fraction of its edges are *not* short. So $Pr[length(T) \leq c] \leq \sum_H Pr[edges\ in\ H\ are\ short]$, where H in the summation ranges over all edge-subsets in T with $|H| \geq (1 - \alpha)2k$. For a fixed H, we bound $Pr[edges\ in\ H\ are\ short]$ as follows. For any edge $(v, \mathrm{parent}(v))$ (note $\mathrm{parent}(v)$ is well-defined since T is rooted), assuming that $\mathrm{parent}(v)$ is fixed, the probability that this edge is short is $p = \pi(\frac{c}{\alpha k})^2$. So we can upper bound the probability that edges H are short by $p^{|H|} \leq p^{(1-\alpha)2k}$. So we have $Pr[length(T) \leq c] \leq 2^{2k} \cdot p^{(1-\alpha)2k}$, as the number of different edge sets H is at most 2^{2k}.

By a union bound over all such labeled trees T, the probability that the length of the minimum spanning tree on S is less than c is at most $(2k)^{2k} \cdot 2^{2k} \cdot p^{(1-\alpha)2k}$. Now taking a union bound over all k-sets S, the probability that the minimum length of a tree containing k pairs is less than c is at most $\binom{n}{k}(2k)^{2k}2^{2k}p^{(1-\alpha)2k}$. Since $k = \sqrt{n}$, this term can be bounded as follows:

$$(ek)^k(4k)^{2k}\pi^{(1-\alpha)2k}(\frac{c}{\alpha k})^{(1-\alpha)4k} \leq 500^k k^{3k}(\frac{c}{\alpha k})^{(1-\alpha)4k} = [500 \cdot (\frac{c}{\alpha})^{4-4\alpha}(\frac{1}{k})^{1-4\alpha}]^k \leq 2^{-k}$$

The last inequality above holds when $c \leq \frac{\alpha}{1000} \cdot k^{1/4 - 3\alpha/(1-4\alpha)}$. Setting $\alpha = \frac{1}{\log k}$, we get

$$Pr[\exists\ \frac{k^{1/4}}{8000 \cdot \log k}\ \text{length tree containing } k \text{ pairs in } \mathcal{R}] \leq 2^{-k}$$

So, with probability at least $1 - 2^{-\sqrt{n}}$, the minimum length of a tree containing k pairs in $\mathcal{R}$ is at least $\Omega(\frac{n^{1/8}}{\log n})$. $\blacksquare$

From Theorem 7, we obtain that there is a near optimal non-preemptive tour servicing all the demands in segments, where each segment (except possibly the last) involves servicing a set of $\frac{k}{2} \leq t \leq k$ demands. Although the lower bound of $k/2$ is not stated in Theorem 7, it is easy to extend the statement to include it. This implies that any solution of this structure has at least $\frac{n}{k} = k$ segments. Since each segment covers at least $k/2$ pairs, Claim 18 implies that each of these segments has length $\Omega(n^{1/8}/\log n)$. So the best solution of the structure given in Theorem 7 has length $\Omega(\frac{n^{1/8}}{\log n}k)$. But since there is a near-optimal solution of this structure, the optimal non-preemptive tour on $\mathcal{R}$ has length $\Omega(\frac{n^{1/8}}{\log^2 n}k)$.

On the other hand, the flow lower bound for $\mathcal{R}$ is at most $\frac{n}{k} = k$, and the Steiner lower bound is at most $O(\sqrt{n}) = O(k)$ (an $O(\sqrt{n})$ length tree on the $2n$ points can be constructed using a $\sqrt{2n} \times \sqrt{2n}$ gridding). So the preemptive lower bounds are both $O(k)$; now using the algorithm of [CR98], we see that the optimal

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preemptive tour has length $O(k \log n)$. Combined with the lower bound for non-preemptive tours, we obtain the Theorem.∎

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